Our Current Safe Practices Guidelines

(Please visit www.mvo.com for the most up-to-date information)

Patient compliance with these procedures will be mandatory for service at Mountain View Optometry:

- 1. Face masks are required while at our office (we will not be providing them).
- 2. Temperatures will be taken upon entering the building with a non-contact thermometer.
- 3. Everyone will be required to wash their hands upon entering.
- 4. All patients will be asked about their health status, and if feeling ill, patients will be rescheduled.
- 5. We ask that patients come to their appointment unaccompanied, so there are less people in the reception area.
- 6. Patients who need caregivers or help with language translation/mobility may be accompanied by one person and underage minors may be accompanied by one parent.
- Social distancing around the office will be observed as much as practically possible, and marked where appropriate.
- 8. Pens will be used once and then disinfected.
- 9. Doctor schedules have been lightened to decrease patient flow throughout the office.
- 10. Increased cleaning of patient areas will be prioritized.
- 11. Car-side pickup for glasses and contacts will be offered. Please call our office in advance to arrange this.
- 12. To control the flow of patients through our Optical area, frame selections/glasses & contact lenses dispenses will be done by appointment. Please call our office in advance to arrange this.

We look forward to seeing our patients again and thank you for helping us to keep you and our staff healthy and safe.